



# Reimbursement Request Form

## Healthcare Payment Solutions

### Completion Guide

Please be advised that missing information may result in the denial or delay of your request. Do not highlight documentation, as highlighted sections become unreadable in our imaging software.

#### **Step 1: Participant Information**

- **E-mail address:** Include an e-mail address if you prefer receiving notifications electronically or if your e-mail address has changed.

#### **Step 2: Reimbursement Information**

- **Plan Type:** Enter the three/four letter code (located below the claim table) to identify the account from which you are requesting reimbursement.
- **Did You File Online:** If a claim was filed online at [www.mycdh.usbank.com](http://www.mycdh.usbank.com), mark "Y" for yes; if not, mark "N" for no.
- **Date(s) Expense(s) Incurred:** Provide the date or range of dates the expenses were incurred.
- **Merchant/Provider Name:** Provide the name of the merchant or facility where the expense was incurred.
- **Name of Person Receiving Product/Service:** Provide your name or the name of the tax dependent for which the service was provided or the product was purchased.
- **Claim Amount:** Provide the total amount requested for the specified expense.
- **Total Reimbursement Requested:** Total the amounts in the "Claim Amount" boxes.

#### **Step 2a: Dependent Care Provider Signature and Certification**

- Should the daycare provider be unable to provide a receipt, a signature is required in order for your Dependent Care Account (DCA) claim(s) to be paid.

#### **Step 3: Participant Certification**

- Sign and date the form after reading the Participant Certification.

**Submit the completed form with the supporting documentation to U.S. Bank Healthcare Payment Solutions:**

U.S. Bank Healthcare Payment Solutions, c/o HCB CS, P.O. Box 6122, Fargo, ND 58108-6122

**Fax:** (888) 403-5029

Questions? Please call U.S. Bank Consumer Services at **(877) 470-1771** (M-F, 7 a.m.-7 p.m. CT).

### Documentation Requirements

Documentation for medical expenses required by the IRS includes a third-party receipt containing the following information:

- Date service was received or purchase made
- Description of service or item purchased
- Dollar amount (after insurance, if applicable)

Documentation for dependent care expenses required by the IRS includes a third-party receipt containing the following information (Please be advised: if a receipt is unavailable, a signature from the provider is sufficient):

- Incurred dates of service
- Dollar amount
- Name of day care provider

Unacceptable forms of documentation include the following:

- Provider statements that only indicate the amount paid, balance forward or previous balance
- Credit card receipts that only reflect a payment
- Bills for prepaid dependent care/medical expenses where services have not yet occurred

When submitting a receipt for a co-payment amount, please be sure the co-payment description is on the receipt. In some cases, you will need to ask for a receipt at the point of service. If "co-payment" is not clearly identified, have the provider write "co-payment" on the receipt and sign it.



# Reimbursement Request Form

This form is for the reimbursement of any out-of-pocket expenses. Documentation to substantiate purchases made with your debit card must be submitted with a copy of a Receipt Reminder or a Receipt and Substantiation Form.

## Step 1: Participant Information

\*=Required Fields

<input type="text"/>	<input type="text"/>
*Employer Name (Do not abbreviate)	*Employee ID
<input type="text"/>	<input type="text"/> - <input type="text"/> - <input type="text"/>
*Participant Name (First, MI, Last)	*Social Security Number

## Step 2: Reimbursement Information

If you are unable to provide a receipt for any claim(s) submitted for your Dependent Care Account, your daycare provider must complete Step 2a. If you would prefer to file only one claim for the plan year, please access the Automatic Dependent Care Request Form at [www.mycdh.usbank.com](http://www.mycdh.usbank.com).

### Step 2a: Dependent Care Provider Signature and Certification (for dependent care claims)

I certify the information provided above is accurate. I understand the purpose of my signature on this form is to eliminate the necessity for the participant to provide receipts for reimbursement purposes.

\*Dependent Care Provider Signature

### Step 2b: Claim Information

*Plan Type 1	*Did You File Online (Y or N)	*Date(s) Expense(s) Incurred	*Merchant/Provider Name	*Name of Person Receiving Product/Service	*Claim Amount
					\$
					\$
					\$
					\$
					\$
<b>*Plan Types</b> <b>MSA</b> -Medical Spending Account; <b>DCA</b> -Dependent Care Account; <b>LMSA</b> -Limited Medical Spending Account; <b>EMSA</b> -Employer Funded Medical Spending Account; <b>EDCA</b> -Employer Funded Dependent Care Account; <b>HRA</b> -Health Reimbursement Arrangement; <b>RMSA</b> -Retiree Medical Savings/Spending Account; <b>IPA</b> -Individual Premium Account					<b>*Total Reimbursement Requested</b> =

## Step 3: Participant Certification

To the best of my knowledge, the provided information is complete and accurate. I certify that the requests I am submitting are eligible expenses as defined by the IRS and that I have not been previously reimbursed for these expenses nor am I seeking reimbursement from any other source. I understand that U.S. Bank, including its agents and employees, will not be held liable if I submit ineligible expenses for reimbursement. If submitting expenses for my Dependent Care Account, I have obtained or made reasonable efforts to obtain the provider's Tax ID (TIN), and I will include the TIN on IRS Form 2441, which I must attach to my federal income tax return. If there are any changes in the provided information, I understand it is my responsibility to notify U.S. Bank. By submitting this form I certify the above.

I understand that I should retain a copy of all submitted documentation in the event of an IRS audit.

<input type="text"/>	<input type="text"/>
*Participant Signature	*Date

